

Memorandum

To : All Customer Airlines / Freight Forwarders

Courier Companies / Cargo Agents

Date : 20 May 2019

Ref. no.: QAS/CGO/MEMO/2019/003

Subject: Eid Al-Fitr Holidays

QAS Cargo

Qatar Aviation Services - Cargo Hamad International Airport

P.O. Box 383

Doha, State of Qatar Office: (+974) 4010-6212

Dear Valued Customers,

In view of the upcoming Eid Holidays, we would like to bring to your attention that all Ministries and Public Organization Head Offices will be closed. Accordingly, any General Cargo Shipment arriving to Doha during this period which requires further Government Authority Inspection/Approval or not conforming to Qatar Customs Rules and Regulations may be delayed for clearance and remain unclear at the Cargo Terminal until after the completion of the Eid Holidays will not be considered for storage waiver.

In view of the above, you are requested not to forward any shipment to Doha on below categories:

- 1. Shipment that requires Government Authorities Inspection/Approval (Ministry of Environment, MOI, Civil Defence, Metrology, ICT, Ministry of Education and others).
- 2. Shipment that has been forwarded to Doha without proper shipping documents (no certificate of origin, original invoice, removable made-in label on the goods or single window issue etc..) this are legally required by Customs Authorities for cargo clearance from the warehouse. Non-conformance to the above will result in cargo clearance delay from the warehouse.
- 3. Shipment that has been forwarded to Doha without consignee contact details on the MAWB.
- 4. Shipment that falls under L/C or Bank agreement that require bank guarantee and stamp to release the shipment.

Storage charges will be applied to shipments arriving to Doha during this period not adhering to all above instruction and remain inside the Cargo Terminal will be subjected to applicable storage charges based on the Published Tariff Rates (handling charges for import/export/transit shipments) regardless of Special Handling Code. No waiver will be granted for any delay occurred for the reason stated above.

Qatar Aviation Services Cargo as well as Qatar Customs Authorities will be operating on 24/7 at the HIA Cargo Terminal during EID Holidays.

Please disseminate the information to all your Network Stations, Logistics partners & customers and concerned department for their further necessary compliance.

Thanking you in advance for your usual support and cooperation.

Best Regards,

Gaurav Dinesh

Lead Administration Officer

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