



OFW Global Logistics

New Delhi, India

www.ofw-global.com

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PRESENTATION

AGENDA

- > **Welcome Message**
- > **Who we are?**
- > **What we do?**
- > **Our Services**
- > **Agency Network**
- > **Why Choose Us?**
- > **Our Vision**



WELCOME MESSAGE

OFW Global Logistics was started with a vision of delivering exceptional value to our customers. Our passion towards our work and personalized approach helped us become a more reliable partner in our region in the Freight and Logistics Industry. With our network of exclusive partnerships in wider region, we ensure that our customers get a seamless end-to-end service for all the shipments we move.

Being an integrated freight service provider, we are able to offer our customers all the services they require under one roof.

With OFW Global Logistics as your business partner, you can be rest assured that your shipments are in good hands.

WHO WE ARE?

We are an Indian based Freight Forwarding Company having headquarter in New Delhi. Our combined experience of 20 years in this industry makes us an ideal choice for our customers and overseas partners across the globe.

We, OFW Global is more than just a logistics service provider – we're in this business to grow yours. As your strategic partner, we go beyond our scope of work to help you attain what you intended to achieve.

Our gamut of services covers all aspects of Logistics to meet all sorts of customer expectations. Through our wide network partners, we offer our personalized logistics services with dedicated professionals that gives your business the much needed competitive advantage against the rest.

WHAT WE DO?

We deliver long lasting value to clients requiring end-to-end logistics solutions, which helps our customers to meet their needs in a timely and cost-effective manner. Our thirst to improve our customer experience coupled with our deep business understanding on International Markets enables us to expand our business proposition with our Client.

We capitalize on our customized approach that best suit our Clients, in order to achieve operational excellence. As business partners, we believe in building sustainable relationship with our clients on a long-term basis.

OUR SERVICES

Complete range of services covering **Logistics Value Change**



AIR FREIGHT

Our comprehensive range of time-definite, guaranteed, and cost-saving options enables us to meet your air freight requirements with confidence and reliability.



OCEAN FREIGHT

Through our extensive agency network we provide a full array of global freight services. We can handle almost any size shipments, from LCL to FCL and oversized cargoes.



E-COMMERCE & FULFILLMENT

We offer two services in e-commerce vertical, fulfilment and Shop & Ship. These services are backed-up by a robust state of the art software which ensures accurate and speedy order processing at attractive prices.



WAREHOUSING

We are engaged in inbound logistics, distribution and aftermarket services that helps us in managing our customers' inventories in an efficient manner.

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OUR SERVICES

Complete range of services covering **Logistics Value Change**



CUSTOM CLEARANCE

We provide complete and accurate shipment information at the right time to the right government agencies, which minimizes the risks associated with moving freight across international borders.



PROJECT CARGO

Our customized solution for movement of project cargoes involving chartering option offers global coverage, managed cost and reliance project continuity.



EXPRESS

Flexibility is a vital component of all our offerings, express service is no different. Express services is for time sensitive parcels. We respond to your changing requirements and create solutions that fit your budget.

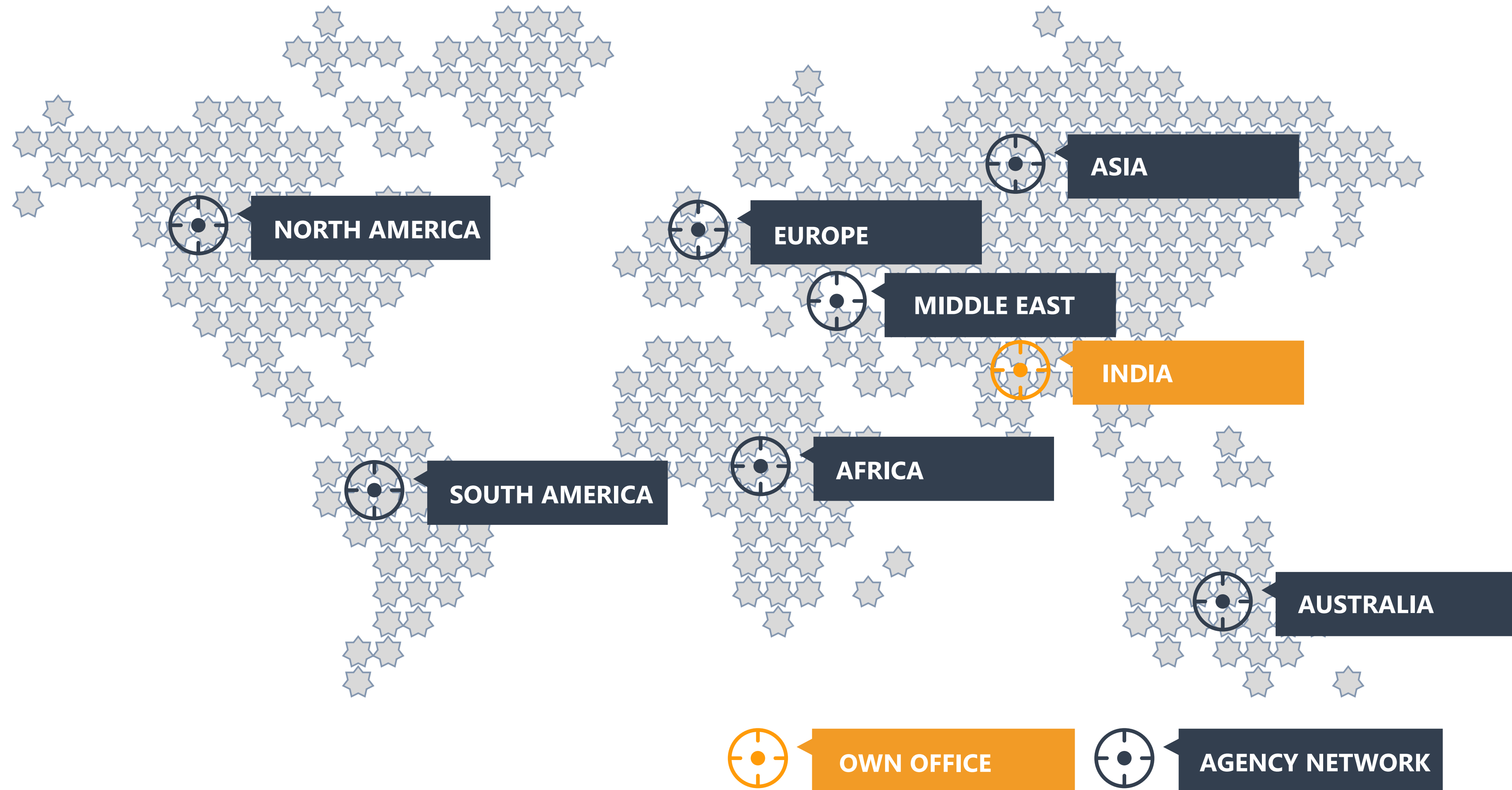


TRUCKING

To manage your domestic and international shipments, we provide high caliber, reliable ground transportation to ensure on-time performance and world-class service.

AGENCY NETWORK

We collaborate with **reputed** Agency Network



WHY CHOOSE US?

Few reasons to choose us as your Freight Partner

TRUSTED PARTNER

Our value proposition is based on the assurance we give to our customers in managing all aspects of their business needs. When customers choose us, they have the confidence of knowing they are associated with a trusted partner with a proven competency in logistics domain.

FLEXIBLE SOLUTIONS

Today's business scenario requires logistics solutions that are both versatile and flexible, and produce the efficiency and cost benefits that satisfy the customers of all class. Keeping this in mind, we offer solutions to our Customers that are both efficient and economical.

DOMAIN EXPERTISE

Be it Domestic or International service, our experienced management team and dedicated staff of professionals knows now to get it done at maximum efficiency. Our team has two decades of logistics and supply chain expertise, giving our customer peace of mind at all times.

PERSONALIZED SERVICE

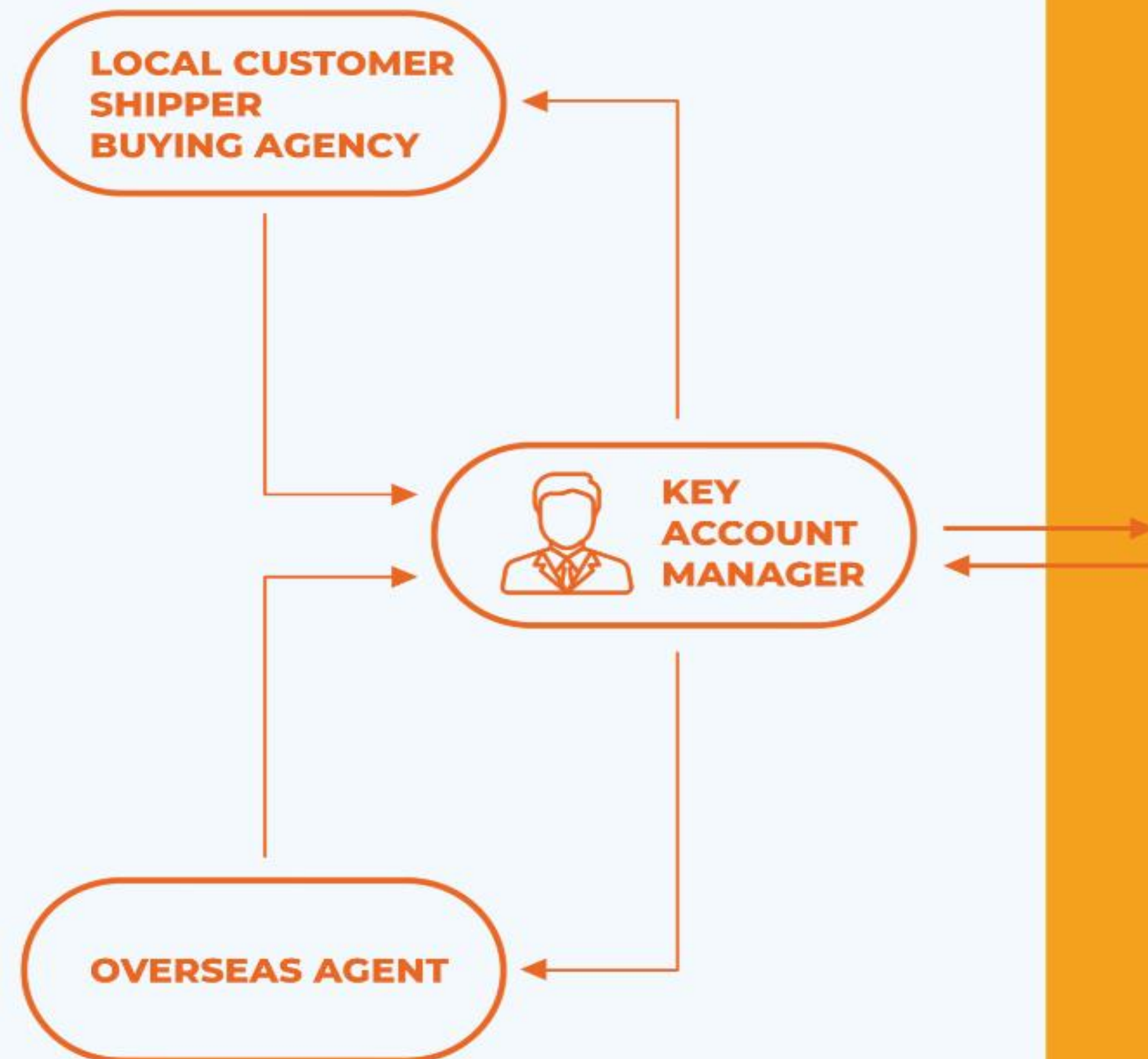
Exceeding the expectation of our customers is the benchmark of our success. It begins by offering personalized service to our customers, by listening and understanding the changing requirements of their supply chain, and consistently delivering solutions that drive positive bottom-line results.

"To partner with our
Overseas Agents
and Customers in
offering tailor-made
Logistics Services
and attain
sustainable growth"



OUR VISION

KEY ACCOUNT MANAGEMENT



- Rates Quotations
- SOP Set-up with Customers and Overseas Agents
- Coordination with Local Customer and Overseas Agents
- Vsl/ Flight Planning
- Back-end coordination with Ops Team as per SOP
- DSR
- Pre-Alerts
- Meeting with Local Customer and Buying Agencies
- Customers and Overseas Agents grievances handling and resolutions



THANK YOU



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