

# Company Profile



Smart logistics  
Global solutions





## ABOUT US



Callfast Services was established in 1992, and incorporated as a private limited company in Kenya in 2004. From our very humble beginnings in a tiny office at the Airport, with two (2) members of staff and offering only Customs clearance services, the vision was both clear and big. Driven by an unrelenting passion for service excellence Callfast, has evolved to become a recognized name in the industry. Due to our growth ambitions, and in response to industry demands, our service offerings have expanded over the years.

Our offices at the Freight terminal of Jomo Kenyatta International Airport in Nairobi, are strategically located to ensure utmost efficiency in delivering superior and cost-effective freight solutions for both import and export cargo. Additionally, we have a branch office at the Port city of Mombasa for handling Ocean freight shipments. Our goal is to exceed the expectations of every client by offering competitive, customized highly specific logistical solutions.

We are distinguished by our operations and seamless efficiency. Our functional and technical expertise combined with skilled hands-on experience, ensure that our clients receive the most cost-effective, efficient, and professional services





## MESSAGE FROM THE Managing Director



It gives me great pleasure to welcome you to Callfast Services Limited. We celebrate our continued success since the year 1992.

As we reflect on our journey over the past 32 years; we are proud of our numerous milestones driven by sheer dedication, teamwork, and relentless pursuit of excellence.

The logistics landscape has continued to evolve over the years, but as Callfast we have always responded with customer-centric solutions that we deliver with utmost precision.

Our journey has not been without challenges. These have only made us stronger. We always take the lessons and keep improving. We excitedly now focus on the future with ambitious growth objectives. Our clients are right at the center of it all.

Going into the future, we pledge our utmost commitment to quality service delivery and we welcome you to come on board.

*Mr. Maurice Wambua*

# Vision & Core values

Callfast Ltd is dedicated to providing reliable and efficient services that meet the evolving needs of the global logistics landscape.

## ■ Vision

The mission of Callfast Services Ltd is to be your preferred logistics services partner. To, profitably, build value-adding long-term relationships with our clients by offering reliable, quality and cost effective services. Customer satisfaction is our highest goal.

## ■ Our Motto

Smart Logistics. Global Solutions.

## ■ Our Core Values

Our core values are Professionalism, Reliability, Integrity, and Teamwork

## ■ Our commitment

To promise only what we can deliver, but deliver more than we promise.

## ■ Compliance statement

Callfast Services limited is thoroughly committed to conforming with international and local laws on ethical standards of conducting business. We are fully committed to the guidelines set by all government regulatory agencies. Our team members are consistently informed and trained on ethical practices in the business which are strictly implemented and followed. We are committed to continuously improving our business standards and similarly raising awareness for better informed ethical decisions by all our team members.







## 1. Airfreight Services

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### Our Services

- Strategic location at the JKIA freight terminal ensures utmost efficiency in cargo handling for both Import, Export and Transit shipments.
- Demonstrated Experience in handling fresh produce exports, connecting you with the world's key business centres.
- Professionally handling Airfreights from the smallest parcels to the largest possible shipments on a door-to-door basis.
- Long standing relationships with leading carriers ensures best possible Airfreight rates to and from all Airport around the world.



## 2. Ocean freight Services

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### Our Services

- Strong global Network of professional partners guarantees efficient handling of cargo from all major seaports around the world
- Demonstrated Experience in handling both FCL and LCL shipments from all major ports around the world.
- Negotiated rates with leading CFSs in Mombasa and Nairobi, which is a benefit we pass on to our clients.
- Long standing relationships with leading carriers ensures best possible negotiated Ocean freight rates to and from all Airport around the world.





### 3. Road Transport Services

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#### Our Services

- Our ever-expanding fleet of wholly owned trucks, with different payloads.
- Well trained and professional operators.
- Well serviced fleet to ensure reliable transportation of your cargo
- Handling cross-border cargo to Uganda, Tanzania, Rwanda, South Sudan and D.R.C.
- Demonstrated Experience in reliably transporting cargo to all counties of Kenya.
- Guaranteed competitive rates since we own the trucks.



## 4. Callfast Foodscape

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### Our Services

- Ultra-modern fleet of refrigerated trucks.
- 24-hour Tracking
- Well trained and professional operators.
- Handling of delicate and temperature-sensitive cargo
- Demonstrated Experience in handling daily distribution for a leading Chain of restaurants.
- Guaranteed competitive rates since we own the trucks





## Our Services

### 5. Customs Clearance Services

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- Duly licensed customs broker by the Kenya Revenue Authority (K.R.A)
- Strategic location at the both JKIA freight terminal and Mombasa to ensure utmost efficiency in clearance of your cargo
- Over 30 years of proven experience in customs clearance
- Long standing good relationships with all government regulatory agencies e.g. KRA and KEBS.
- Expeditious clearance of time sensitive shipment.
- Efficient clearance within the free days to avoid demurrage penalties.

# Our Network

Our ever-expanding global network of professional partners ensures that your cargo is handled most professionally and cost-effectively.

We currently have Freight partners in the following countries:



India



China



Denmark



Egypt



Germany



Italy



Japan



Mauritius



Netherlands



South Africa



Spain



Sweden



UAE



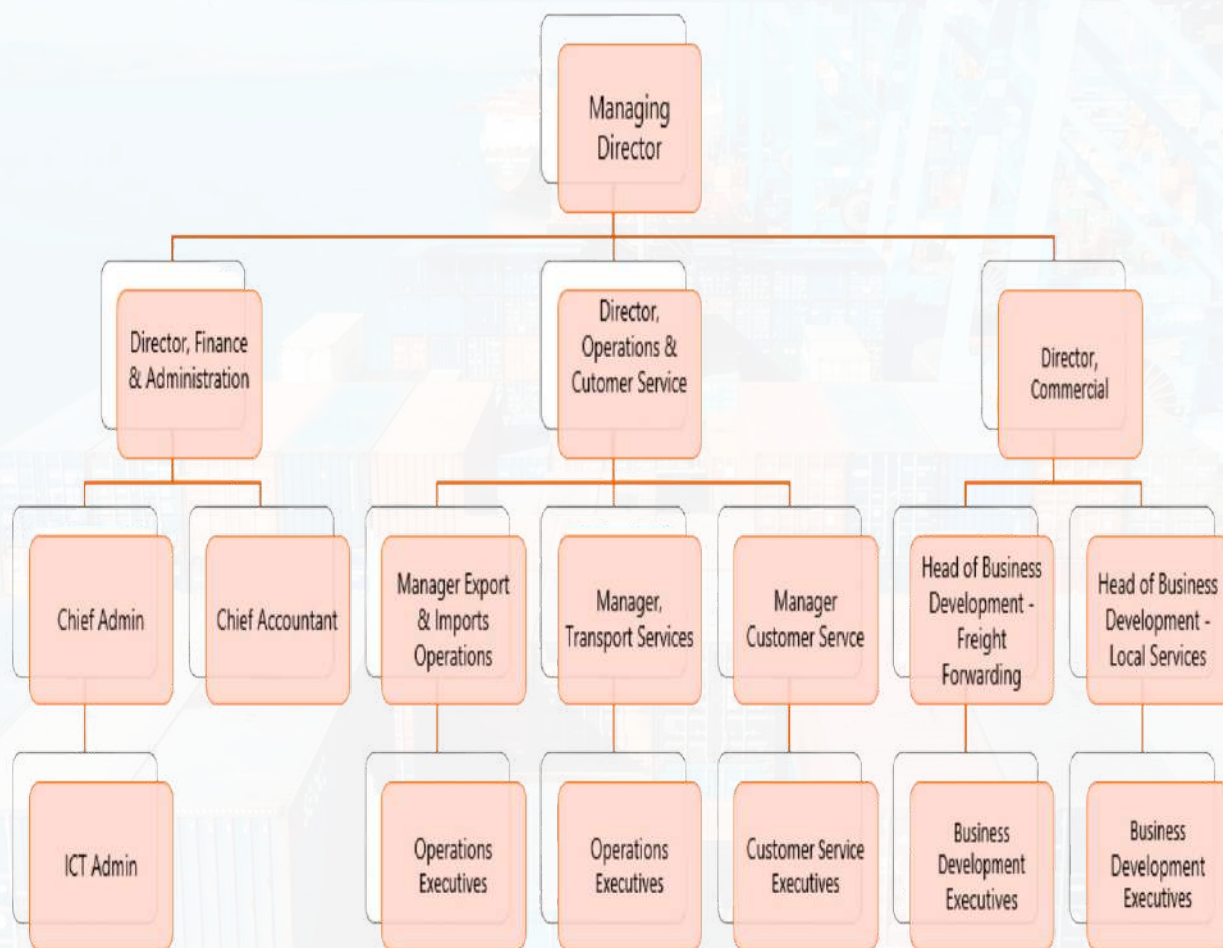
UK



USA



# Organisation Structure



Callfast is an equal opportunity employer.

Our team comprises highly trained and experienced freight professionals.

The head office currently has a dedicated team of 46 members of st

# Our Clients

Some of our Esteemed clients





# Our Affiliations





# CALLFAST SERVICES LTD



## Our Contacts



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